When you first log into the platform, you will be prompted to tell us a bit about yourself by completing your profile. Your profile will be pre-populated for you with data collected during the event registration process. Feel free to edit, remove, or add to the existing data. Don’t forget to upload a profile photo!

From the profile page you can also edit your notification settings, or set your profile to private if you wish to opt out of networking. If your profile is set to private, you will not be visible on the attendee list and other participants won’t be able to chat with you.

If you didn’t complete your profile when you first logged into the site or would like to make edits, simply open the user panel via the user icon in the top left corner and select the edit profile button.
How to Create & Access Favorites

Throughout the platform you can favorite sessions, speakers, attendees, sponsors, social feed posts, and downloads.

• Favorite something by clicking the Heart icon to the left of the item.
• Access your favorites at any time by visiting your user panel. Tap the person icon in the top left corner to open the panel.
• Tap the Heart icon to view all of your favorited items
How to Take Notes

Notes can be taken at any time on Sessions, Attendees, or Downloadable Materials.

Attendees

- From the attendee profile page, tap the Add Note button to start taking notes.
- Notes taken on that attendee will be visible on their profile and in your Notes page, which is accessible via your user panel.
How to Take Notes

Notes can be taken at any time on Sessions, Attendees, or Downloadable Materials.

Sessions

- In the right hand panel on the session page, click into the Notes tab
- Notes taken on that session will be visible on the session and in your Notes page, which is accessible via your user panel.
How to Take Notes

Notes can be taken at any time on Sessions, Attendees, or Downloadable Materials.

Downloads

- Notes can be taken on any files by using the notes section below the document viewer.
- Notes taken on that file will be visible on the document and in your Notes page, which is accessible via your user panel.
How to Access Notes

- Your notes can be accessed at any time by visiting your user panel. Tap the person icon in the top left corner to open the panel.
- Tap the **notepad icon** to open your notes
- Click into the note to view it on the relevant attendee, session, or file.
- To export your notes, tap the **Email Me My Notes** button at the top of the page.
How to Access Files

Downloadable materials can be found on a session page, sponsor page, or the Downloads section of the platform.

- From the session page, click the Downloads tab in the right hand navigation to see all files associated to that session.
- Click into file to preview it and take notes, or click the download button to open and save the original file to your device.
- All available materials on sessions, sponsors, or general files can be found via the Downloads section of the platform.
How to Provide Session Feedback

We want to hear your feedback! After a session is over, visit the Survey tab in the right side panel of the session.

• Use the Survey tab to access the session specific survey and answer questions based on your experience.
• Earn points for every session you attend and extra points for providing feedback.
• Can't answer immediately, these will be available to answer anytime during the event.
Check in & Post Comments

Check into a live or on demand session to join the session discussion.

- When entering the session, tap the toggle to check into the session and activate the discussion board.

  **NOT CHECKED INTO SESSION**
  Enables session discussion

- **Live Sessions:** Once checked into a live session, you can add a new post to the discussion, and view posts from other attendees.

- **On-Demand Sessions:** Once checked into an on-demand session, you will have the ability to add new posts to the discussion. You can also view and interact with other attendee’s posts by liking, replying, or hitting the message button to message or start a video call with them.
How to Take Part in Q&A
Submit questions to the presenter during a session.

- In the right hand panel of the session, visit the Q&A tab to take part in Q&A.
- From this tab you can submit new questions, or vote up another attendee's question if you have the same one. Questions with the most votes will filter to the top of the list.
- If the presenter has responded to your question, you will see a “View Responses” button below the question. Tap that button to view the presenter's response. You will also be able to view the presenter's responses to other attendee's questions.
- Use the “View Just My Responses” button to filter the list of questions to just yours.
How to Chat with Attendees

Reach out to other meeting attendees to connect virtually via messaging or video chat.

- You can tap the Chat button directly from the networking page to send them a message or start a video call.
- You can also visit the attendee list to start a conversation with other users. Use the search function to find who you are looking for, or simply click on a profile.
- Once in a profile, click the Call/Message button.
- Simply type in your message to send them a note, or click the Start Video Call button to chat over your webcam.
How to Network With Attendees

Reach out to other meeting attendees to connect virtually via Networking Rooms.

- Visit the Networking tab on the left hand side navigation to access themed chat rooms.
- Choose a chat room and join the conversation.
- Like posts and reply to posts to engage further on a comment.
- Had a typo? No problem, delete your comment and type again!